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BIG TECH REGULATION AND DIGITAL GATEKEEPERS: NEED FOR REFORM IN INDIA

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Abstract

The emergence of Big Tech platforms has redefined the architecture of modern markets by shifting economic control from physical intermediaries to data-driven digital ecosystems. Companies such as Google, Amazon, Meta, Apple, and Microsoft function as “digital gatekeepers,” controlling access to information, commerce, and communication channels. These platforms derive market power not merely from size but from network effects, data accumulation, and algorithmic control, which collectively create high entry barriers and entrenched dominance. In India, the Competition Act, 2002, though effective in addressing traditional forms of monopolistic conduct, struggles to regulate platform-based ecosystems characterised by rapid innovation cycles and zero-price services. This article critically analyses the regulatory gaps in India’s competition law framework, evaluates comparative global responses such as the European Union’s Digital Markets Act (DMA), and proposes a hybrid regulatory model combining ex-ante obligations with strengthened ex-post enforcement. It argues that India requires a dedicated digital markets framework to ensure contestability, fairness, and transparency in the digital economy.

Keywords: Digital Gatekeepers, Big Tech, Competition Law, CCI, Self-Preferencing, Algorithmic Governance, Data Monopolies, Digital Markets Act, Platform Economy, India.

1. Introduction

The digital economy has transformed the traditional understanding of markets, competition, and consumer welfare. Unlike industrial-era firms, digital platforms operate as multi-sided ecosystems that connect users, advertisers, sellers, and service providers within a unified infrastructure. This structure enables platform owners to exercise substantial control over market access, ranking systems, and data flows, thereby positioning them as intermediaries that cannot be easily bypassed.

The term “digital gatekeeper” refers to platforms that occupy a critical bottleneck position in digital ecosystems, allowing them to determine visibility, access, and commercial success of third-party participants.¹ These gatekeepers are not merely market participants but rule-setters who design the conditions of participation, often through opaque algorithmic systems.

In India, digital adoption has expanded rapidly due to increased smartphone penetration, affordable data, and government-led digital infrastructure initiatives such as Digital India. As a result, a significant proportion of economic activity now flows through a small number of dominant platforms. This concentration raises serious concerns regarding market fairness, consumer autonomy, and innovation suppression. While the Competition Commission of India (CCI) has addressed certain abusive practices—such as Google’s dominance in Android ecosystems and search advertising markets—the enforcement approach remains largely case-specific and reactive.² The structural nature of platform dominance demands a shift towards proactive regulation.

2. Research Objectives

The present study is designed to critically examine the adequacy of India’s competition law framework in addressing the rise of digital gatekeepers and Big Tech platforms. The specific objectives of the research are as follows:

The first objective is to analyse the conceptual evolution of digital gatekeepers and determine how their market power differs from traditional forms of monopoly and dominance recognised under the Competition Act, 2002. This involves examining structural characteristics such as network effects, data accumulation, and ecosystem control that redefine modern competition dynamics.

The second objective is to evaluate the doctrinal adequacy of Section 4 of the Competition Act, 2002 in addressing issues arising from digital platform dominance, including self-preferencing, algorithmic bias, and data-driven exclusionary practices.

The third objective is to critically examine the enforcement approach of the Competition Commission of India (CCI) in digital markets and assess whether its ex-post intervention model is sufficient to regulate rapidly evolving platform ecosystems.

¹ OECD, “Data-Driven Innovation: Big Data for Growth and Well-Being” (OECD Publishing, 2015).

² Competition Commission of India, In Re: Google LLC and Ors. Case No. 39 of 2018.

The fourth objective is to undertake a comparative analysis of global regulatory frameworks, particularly the European Union's Digital Markets Act (DMA), the United Kingdom's pro-competition regime, and the United States' antitrust enforcement approach, in order to identify best regulatory practices.

The fifth objective is to identify structural gaps in India's digital competition framework and propose a hybrid regulatory model that combines ex-ante obligations with strengthened ex-post antitrust enforcement.

3. Research Questions

The study is guided by the following research questions:

1. Whether the existing provisions under the Competition Act, 2002 are sufficient to regulate digital gatekeepers in India?
2. How do network effects, data accumulation, and algorithmic control reshape the traditional understanding of market dominance?
3. To what extent does the ex-post enforcement model of the Competition Commission of India address structural competition concerns in digital markets?
4. Whether practices such as self-preferencing and algorithmic ranking bias constitute abuse of dominance under Indian competition law?
5. How does the European Union's Digital Markets Act differ from India's current regulatory approach in addressing platform-based competition issues?
6. What legal and institutional reforms are necessary to ensure effective regulation of Big Tech in India?

4. Conceptualising Digital Gatekeepers

Digital gatekeepers are platforms that control essential access points within digital markets. Their power arises from structural features unique to the platform economy rather than traditional monopolistic conduct.

Three primary characteristics define digital gatekeeping power:

First, network effects, where the value of the platform increases with each additional user, making market entry for competitors extremely difficult.

Second, data accumulation advantages, where platforms continuously refine services through user-generated data, creating a feedback loop that strengthens dominance.

Third, ecosystem integration, where platforms expand into multiple adjacent markets, such as cloud services, payment systems, and advertising networks, thereby creating self-reinforcing ecosystems.

These characteristics result in what scholars describe as “tipping markets,” where competition rapidly converges toward a single dominant platform.³ Unlike traditional monopolies, digital gatekeepers may offer services at zero monetary price, complicating traditional price-based antitrust analysis. Market power in such cases is reflected in control over attention, data, and access rather than price levels.

5. Evolution of Platform Dominance in India

India’s digital transformation has been accelerated by structural factors including low-cost internet access, widespread smartphone adoption, and digital payment infrastructure such as the Unified Payments Interface (UPI). These developments have enabled global Big Tech firms and domestic platforms to penetrate deep into everyday economic activities.⁴

E-commerce platforms dominate online retail distribution, search engines control informational access, and social media platforms regulate communication flows. Over time, these platforms have evolved into indispensable infrastructure for both consumers and businesses. The dependency of small and medium enterprises (SMEs) on these platforms further reinforces their gatekeeping role. Businesses often have no viable alternative but to operate within platform ecosystems, accepting unilateral terms and algorithmic ranking decisions. This structural dependence raises concerns about bargaining asymmetry and market foreclosure, where platform owners may privilege their own services over those of competitors through self-preferencing practices.⁵

³ Fiona Scott Morton et al., “Digital Platforms and the Market for News” (Yale University Press, 2021).

⁴ Radha Ranjan et al., “Policies Against Fraud and Cybercrime: Strategic, Legal, and Technological Approaches” in *Policies Against Fraud and Cybercrime: Strategic, Legal, and Technological Approaches* (IGI Global Scientific Publishing, 2026), DOI: 10.4018/979-8-3373-5992-2.ch007.

⁵ Amaresh Patel, Radha Ranjan, Rahul Kumar, N. Ojha & Aarti Patel, “Online Dispute Resolution Mechanism as an Effective Tool for Resolving Cross-Border Consumer Disputes in the Era of E-Commerce”, *International Journal of Law and Management* (2025), DOI: 10.1108/IJLMA-07-2024-0245.

6. Competition Law Framework in India

The Competition Act, 2002 was designed to prevent anti-competitive agreements, abuse of dominance, and combinations that harm competition. The Act empowers the Competition Commission of India (CCI) to investigate and penalise firms engaging in exclusionary or exploitative conduct. However, the Act is fundamentally ex-post in nature, meaning it intervenes after harm has occurred. In digital markets, where harm can emerge rapidly and irreversibly, ex-post enforcement is often insufficient. Furthermore, the traditional definition of “relevant market” under Section 2(r) and Section 19(7) of the Act struggles to capture multi-sided platform dynamics. The absence of clear treatment of data as a competitive asset further limits regulatory effectiveness. CCI decisions such as *In Re: Google Android* and *Google Shopping* illustrate the recognition of dominance but also highlight the limitations of applying conventional competition theories to digital ecosystems.⁶

7. Nature of Market Failure in Digital Ecosystems

Market failure in digital ecosystems arises not from price distortion alone but from structural asymmetries in access and control. These include algorithmic opacity, lack of interoperability, and switching costs embedded within ecosystems. Algorithmic ranking systems determine visibility and discoverability, effectively controlling market outcomes without explicit contractual exclusion. Similarly, lack of interoperability locks users into platforms, increasing switching costs and reducing competitive pressure.

Data asymmetry further exacerbates market concentration, as dominant platforms accumulate vast behavioural datasets that competitors cannot replicate. These features collectively result in what can be termed “structural monopoly,” where dominance persists even in the absence of traditional monopolistic pricing strategies.

8. Abuse of Dominance in Digital Ecosystems

The concept of abuse of dominance under Section 4 of the Competition Act, 2002 assumes significance in the context of digital platforms because dominance in digital markets is often structural rather than behavioural. Unlike traditional markets, where dominance is measured through pricing power or market share, digital ecosystems derive dominance from control over data flows, user attention, and platform architecture.

⁶ Competition Commission of India, *Google LLC v. CCI & Ors.*, Appeal No. 07 of 2018, NCLAT.

In digital markets, abuse of dominance frequently manifests not through overt price exploitation but through subtle exclusionary practices embedded within platform design. These include preferential treatment of the platform's own services, restriction of third-party access to essential infrastructure, and manipulation of search or ranking algorithms. Such conduct raises complex enforcement challenges because the exclusion is often invisible, automated, and justified on grounds of "user experience optimisation."

Indian jurisprudence has gradually acknowledged these concerns. However, the application of Section 4 remains largely reactive, requiring detailed investigation after harm has already occurred. In fast-moving digital markets, such delay often renders remedies ineffective, as network effects entrench market positions irreversibly.

9. Self-Preferencing and Algorithmic Bias

One of the most significant forms of digital market distortion is self-preferencing, where platform owners prioritise their own services over those of competitors. This conduct is particularly relevant in search engines, e-commerce marketplaces, and app stores.

For instance, in search ecosystems, platforms may rank their own services higher in results, irrespective of relevance or quality. Similarly, in e-commerce platforms, the platform operator may promote private-label products over third-party sellers. These practices distort competition by leveraging platform infrastructure to favour affiliated businesses.

Algorithmic bias plays a central role in facilitating such conduct. Algorithms are not neutral tools; they are designed systems that reflect the commercial objectives of platform operators. The opacity of these algorithms makes it extremely difficult for regulators to assess whether ranking decisions are objectively justified or strategically manipulated.

The Competition Commission of India has examined such concerns in cases involving Google, particularly in relation to search bias and Android ecosystem restrictions. However, proving algorithmic manipulation remains a major evidentiary challenge due to the lack of transparency and technical complexity involved.⁷

⁷ Competition Commission of India, Google LLC v. CCI & Ors., Appeal No. 07 of 2018.

10.Data as a Source of Market Power

Data has emerged as the most critical asset in digital markets. Unlike traditional resources, data exhibits characteristics of non-rivalry and cumulative value, meaning its utility increases as more data is collected and processed.

Big Tech platforms accumulate vast quantities of behavioural, transactional, and interactional data, which enables them to refine algorithms, improve user targeting, and enhance service efficiency. This creates a self-reinforcing cycle of dominance, often referred to as the “data network effect.”

In India, the absence of a unified regulatory framework governing data access and portability strengthens the position of incumbent platforms. Users and businesses remain locked into ecosystems due to the inability to transfer historical data, preferences, or reputational metrics across platforms.

This raises important competition concerns, as data functions not merely as an input but as a barrier to entry. New entrants face structural disadvantages because they lack access to equivalent datasets, making it difficult to compete on quality or relevance.

11.Case Study: Google Android Ecosystem

The Google Android case is one of the most significant competition law interventions in India’s digital economy. The Competition Commission of India found that Google imposed restrictive conditions on device manufacturers through Mobile Application Distribution Agreements (MADAs) and Anti-Fragmentation Agreements (AFAs), thereby limiting competition in mobile operating systems and app stores.

The Commission held that Google’s conduct amounted to abuse of dominance under Section 4, particularly because it leveraged its dominance in app stores and search services to reinforce its control over the Android ecosystem.⁸ However, despite this landmark decision, the structural nature of platform dominance remains largely intact. The remedies imposed were behavioural in nature, focusing on compliance adjustments rather than structural separation or interoperability mandates. This highlights a key limitation of Indian competition law: its

⁸ Competition Commission of India, In Re: Google Android, Case No. 39 of 2018.

inability to impose forward-looking structural remedies that address the root causes of platform dominance.

12. Case Study: Amazon Marketplace Practices

E-commerce platforms such as Amazon function as both marketplace intermediaries and competing sellers. This dual role creates inherent conflicts of interest, particularly in relation to inventory management, product visibility, and pricing control.

Concerns have been raised regarding preferential treatment of certain sellers, use of third-party seller data to develop private-label products, and algorithmic prioritisation of platform-affiliated listings. While formal findings against Amazon in India remain limited compared to jurisdictions like the European Union, regulatory scrutiny has increased due to allegations of deep discounting practices and platform neutrality violations. The structural issue lies in the “referee-player duality,” where the platform simultaneously governs market rules and participates as a competitor. This creates an imbalance that traditional antitrust frameworks struggle to address effectively.

13. Meta and Social Media Gatekeeping

Social media platforms such as Meta (Facebook, Instagram, WhatsApp) function as critical communication infrastructures, controlling access to social interaction, digital advertising, and information dissemination.

Their dominance is reinforced through network effects, where users remain locked in due to the presence of their social graph. This makes switching costs extremely high, thereby reducing competitive pressure.⁹

In India, WhatsApp’s dominance in messaging services illustrates how platform ecosystems can evolve into essential communication utilities. Concerns regarding data sharing between Meta-owned services and privacy implications further complicate the competition law analysis. Unlike traditional markets, where consumers can easily switch between providers, social media

⁹ Deependra Nath Pathak, Ankit Kumar, K. Srivastava, Radha Ranjan, K. Kaur & R. Singh, “Improving E-Commerce Fraud Detection: A GAN and Reinforcement Learning Approach Integrated with Personality Analysis for Secure Digital Economy”, in *Proceedings of the 2025 International Conference on Visual Analytics and Data Visualization (ICVADV-2025)* (IEEE, 2025).

platforms create behavioural lock-in, where social dependencies prevent meaningful competition.

14. Structural Challenges in Enforcement

The enforcement of competition law in digital markets faces several structural challenges. First, the speed of innovation in digital ecosystems outpaces regulatory intervention, leading to delayed remedies. Second, the technical complexity of algorithmic systems makes it difficult to establish causal links between conduct and market harm.

Third, the global nature of Big Tech platforms complicates jurisdictional enforcement, as data and decision-making are often distributed across multiple jurisdictions.

Finally, competition authorities often lack access to internal platform data, limiting their ability to conduct comprehensive investigations. These challenges collectively indicate that traditional ex-post enforcement mechanisms are insufficient for addressing digital market failures.

15. European Union's Digital Markets Act: A Paradigm Shift

The European Union's Digital Markets Act (DMA) represents one of the most significant global regulatory responses to the problem of digital gatekeeping. Unlike traditional competition law, which intervenes after anti-competitive conduct has occurred, the DMA adopts an ex-ante regulatory framework aimed at preventing unfair practices before market harm materialises. The DMA identifies "gatekeepers" based on qualitative and quantitative thresholds such as user base size, market capitalisation, and entrenched intermediation power. Once designated, gatekeepers are subject to a set of behavioural obligations and prohibitions designed to ensure contestability and fairness in digital markets. These obligations include restrictions on self-preferencing, mandatory interoperability in certain services, restrictions on combining personal data across services without consent, and requirements to allow third-party access to key platform features.¹⁰

The central philosophy underlying the DMA is that digital markets are prone to tipping, and therefore require preventive regulation rather than corrective enforcement. This marks a fundamental departure from traditional antitrust logic, which assumes markets are self-

¹⁰ European Parliament and Council, Regulation (EU) 2022/1925 on Digital Markets Act.

correcting over time. Importantly, the DMA does not replace competition law but operates alongside it, creating a dual-layer regulatory system that combines structural prevention with ex-post enforcement.

16. United States Antitrust Approach: Litigation-Driven Regulation

The United States adopts a markedly different approach to digital market regulation, relying primarily on antitrust litigation under the Sherman Act, Clayton Act, and Federal Trade Commission Act.

Recent years have seen increased enforcement activity against Big Tech firms, particularly Google, Meta, Amazon, and Apple, with allegations ranging from search monopolisation to app store restrictions and acquisition-based consolidation strategies. However, the US model remains largely reactive and case-driven, focusing on establishing monopolisation or attempted monopolisation after conduct has occurred. Unlike the EU DMA, there is no comprehensive ex-ante regulatory framework specifically targeting digital gatekeepers.

US antitrust jurisprudence also places significant emphasis on consumer welfare, often interpreted in terms of price effects. This creates analytical challenges in zero-price digital markets, where harm manifests in reduced innovation, diminished choice, and data exploitation rather than price increases. Nevertheless, recent policy debates within the Federal Trade Commission (FTC) and Department of Justice (DOJ) suggest a gradual shift towards recognising structural competition concerns, particularly in platform ecosystems and data-driven markets.¹¹

17. United Kingdom: Digital Markets, Competition and Consumers Framework

The United Kingdom has introduced a specialised regulatory regime through the Digital Markets, Competition and Consumers Act, which establishes the Digital Markets Unit (DMU) within the Competition and Markets Authority (CMA). The DMU is empowered to designate firms with Strategic Market Status (SMS), analogous to gatekeeper designation under the EU DMA. Once designated, firms are subject to conduct requirements aimed at ensuring fair trading, open choices, and transparency.

¹¹ Federal Trade Commission, Big Tech Antitrust Investigations Reports, 2023.

The UK model is notable for its flexible and iterative approach, allowing the regulator to tailor obligations based on specific market conditions. This adaptive framework is designed to address the fast-changing nature of digital ecosystems. Unlike the EU's more rigid rule-based structure, the UK model emphasises proportionality and regulatory discretion, enabling case-specific interventions while maintaining a preventive regulatory stance. The UK approach is particularly relevant for jurisdictions like India, which must balance innovation incentives with market fairness concerns in a rapidly expanding digital economy.¹²

18. Emerging Global Consensus on Digital Gatekeepers

Despite differences in institutional design, a broad global consensus is emerging around three key principles in digital market regulation. First, digital platforms with entrenched intermediation power should be subject to special regulatory obligations beyond traditional competition law. Second, structural concerns such as data accumulation, ecosystem lock-in, and network effects must be addressed directly rather than indirectly through price-based analysis. Third, ex-ante regulation is increasingly seen as necessary to complement ex-post enforcement in digital markets characterised by speed, scale, and irreversible tipping effects. This emerging consensus reflects a shift from classical antitrust thinking towards a more structural and preventive regulatory paradigm.

However, there remains significant divergence in implementation strategies. While the EU adopts a rule-heavy approach, the US relies on litigation, and the UK emphasises regulatory flexibility. This diversity provides valuable comparative insights for India as it considers reform options.

19. Implications for India: The Regulatory Gap

India currently lacks a dedicated digital markets regulatory framework equivalent to the EU DMA or UK SMS regime. The Competition Act, 2002 remains the primary legal instrument governing competition in digital markets. While the Competition Commission of India has demonstrated increasing sophistication in analysing platform dominance, its tools remain fundamentally ex-post and case-specific.

This creates a regulatory gap in addressing structural market failures such as data

¹² UK Competition and Markets Authority, Digital Markets Unit Framework Report (2021).

monopolisation, algorithmic self-preferencing, and ecosystem lock-in. The absence of ex-ante obligations means that regulatory intervention occurs only after competitive harm has already been entrenched. Given India's rapidly expanding digital economy, this gap is particularly significant. The scale of platform dependence among consumers and businesses suggests that reactive enforcement may not be sufficient to preserve market contestability.¹³

20. The Need for a Hybrid Regulatory Model

Comparative analysis suggests that India would benefit from a hybrid regulatory model combining ex-ante and ex-post mechanisms. Such a model would involve the identification of digital gatekeepers based on objective thresholds such as user base size, market share in key digital intermediation services, and data control capacity. Designated gatekeepers could then be subjected to baseline obligations such as non-discrimination, data portability, interoperability requirements, and restrictions on self-preferencing.

At the same time, the Competition Commission of India would retain its ex-post enforcement powers to address conduct not covered by ex-ante rules. This dual framework would allow India to address structural market failures while preserving flexibility and innovation incentives.

Rethinking India's Competition Architecture for Digital Markets India's current competition framework under the Competition Act, 2002¹⁴ was designed for industrial and physical markets where dominance could be assessed through price control, output restriction, or market share in clearly defined product segments. Digital markets, however, operate on fundamentally different economic logics where services are often provided at zero monetary price, and competitive advantage is driven by data accumulation, network effects, and ecosystem integration.

This mismatch creates a structural limitation in applying traditional antitrust tools to platform economies. While the Competition Commission of India (CCI) has progressively expanded its analytical approach to include non-price factors, the framework remains constrained by ex-post enforcement mechanisms and case-by-case adjudication. As a result, systemic issues such as

¹³ Ministry of Corporate Affairs, Government of India, Report of the Committee on Digital Competition Law (2024).

¹⁴ Patel, Amaresh, *Competition Law: Principles, Legislation and Case Studies* (Central Law Publication, 2025).

ecosystem lock-in, algorithmic bias, and data monopolisation remain inadequately addressed. India therefore requires a shift from a purely corrective antitrust regime to a mixed regulatory architecture that integrates preventive regulation with traditional competition law enforcement.

21. Proposal for a Digital Markets Framework for India

A dedicated Digital Markets Framework for India may be conceptualised as a complementary statute or a specialised chapter within the existing competition law structure. The core objective of such a framework would be to ensure contestability, fairness, and transparency in digital ecosystems.

The framework could introduce a formal classification of “Systemically Significant Digital Gatekeepers” (SSDGs), defined through quantitative and qualitative thresholds. Quantitative indicators may include user base size, annual turnover derived from digital intermediation services, and market capitalisation. Qualitative indicators may include control over essential platform infrastructure, data concentration capacity, and ecosystem dependency. Once designated, SSDGs would be subject to a set of ex-ante obligations designed to prevent the abuse of structural market power before it materialises into anti-competitive harm.¹⁵

22. Ex-Ante Obligations for Digital Gatekeepers

The most important feature of a digital market’s framework is the imposition of preventive obligations on designated gatekeepers.

First, a prohibition on self-preferencing would ensure that platforms do not unfairly prioritise their own services over third-party competitors in search rankings, listings, or recommendations. This is essential in preventing algorithmic distortion of competition.

Second, data portability and data access rights would allow users and businesses to transfer their historical data, reputation metrics, and behavioural information across platforms. This reduces switching costs and enhances market contestability.¹⁶

¹⁵ European Parliament and Council, Digital Markets Act (EU) 2022/1925.

¹⁶ R. Sabareesh, Deependra Nath Pathak, Radha Ranjan, Ramachandran Devi Prasanna, P. Shalini & Eijaz Khan Bellary, “AI-Driven Fraud Detection in Banking: Enhancing Transaction Security”, 4(3) *Journal of Informatics Education and Research* (2024).

Third, interoperability requirements would ensure that dominant messaging, communication, or infrastructure platforms allow compatibility with competing services. This is particularly relevant in social media and communication ecosystems.

Fourth, restrictions on anti-competitive data combination would prevent platforms from merging data across different services without explicit consent, thereby limiting the creation of consolidated behavioural profiles that reinforce dominance.

Fifth, transparency obligations for algorithms would require gatekeepers to provide regulatory access to ranking, recommendation, and advertising systems, ensuring that enforcement agencies can detect discriminatory or manipulative practices. These obligations collectively aim to address structural market failures rather than isolated instances of misconduct.

23.Strengthening Institutional Capacity of the CCI

For effective regulation of digital gatekeepers, institutional strengthening of the Competition Commission of India is essential. Digital markets require technical expertise in data science, algorithmic auditing, and platform economics, which extends beyond traditional legal and economic analysis.

The CCI may benefit from the establishment of a specialised Digital Markets Division staffed with experts in computational analysis, artificial intelligence, and network economics. This division would be responsible for continuous monitoring of designated gatekeepers and conducting algorithmic audits. Additionally, the investigative powers of the CCI may need to be expanded to include real-time access to platform data, subject to confidentiality safeguards. Without access to internal datasets, regulatory oversight of digital ecosystems remains inherently limited. A structured cooperation mechanism with data protection authorities may also be necessary, given the close relationship between competition issues and data governance in digital markets.¹⁷

24.Algorithmic Transparency and Accountability

Algorithmic systems play a central role in shaping competition outcomes in digital markets. However, their opacity creates significant challenges for regulatory oversight. Decisions

¹⁷ Competition Commission of India, Market Study on E-commerce in India (2020).

regarding ranking, visibility, pricing recommendations, and ad placement are often made through machine-learning systems that are not easily interpretable.

To address this, India could introduce mandatory algorithmic accountability standards for designated gatekeepers. These standards would not require full disclosure of proprietary algorithms but would mandate explainability, auditability, and documentation of key decision-making parameters. Regulators may also be empowered to conduct algorithmic impact assessments, particularly in cases involving self-preferencing, discriminatory ranking, or exclusionary visibility practices. Such measures would enhance transparency without undermining innovation incentives or intellectual property protections.¹⁸

25. Balancing Innovation and Regulation

A critical concern in designing digital market regulation is the potential chilling effect on innovation. Excessively rigid regulatory frameworks may discourage investment and limit technological experimentation. Therefore, India's approach must maintain a balance between regulatory oversight and innovation flexibility. This can be achieved through proportional regulation, where obligations are calibrated based on the scale and market impact of the platform. Additionally, sunset clauses and periodic regulatory review mechanisms may be incorporated to ensure that obligations remain relevant in rapidly evolving technological environments. The objective is not to penalise scale but to ensure that scale does not translate into irreversible market foreclosure.¹⁹

26. Conclusion

The rise of Big Tech platforms as digital gatekeepers represents one of the most significant structural transformations in modern economic history. These platforms derive power not merely from market share but from control over data, infrastructure, and algorithmic systems that shape economic and social interactions. India's existing competition law framework, while robust in traditional market contexts, is not fully equipped to address the complexities of digital ecosystems. The absence of ex-ante regulatory mechanisms, combined with limited algorithmic transparency and data governance tools, creates a regulatory gap that risks entrenching long-term market concentration.

¹⁸ OECD, Algorithms and Collusion: Competition Policy in the Digital Age (2017).

¹⁹ Fiona Scott Morton et al., Stigler Committee Report on Digital Platforms (2019).

Comparative analysis of the European Union, United States, and United Kingdom demonstrates a global shift towards hybrid regulatory models that combine preventive obligations with traditional antitrust enforcement. India must adapt this evolving consensus to its own institutional and economic context. A dedicated Digital Markets Framework for India, incorporating gatekeeper designation, ex-ante obligations, and enhanced institutional capacity within the CCI, offers a viable pathway towards ensuring fair and contestable digital markets. Such reform is essential not only for protecting competition but also for safeguarding innovation, consumer autonomy, and digital sovereignty.

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- Telecom Regulatory Authority of India (TRAI), Consultation Papers on Over-the-Top (OTT) Services.

G. Online and Institutional Resources

- Competition Commission of India — <https://www.cci.gov.in>
- European Commission — Competition Policy — <https://competition-policy.ec.europa.eu>
- OECD Competition Division — <https://www.oecd.org/competition>
- UK Competition and Markets Authority — <https://www.gov.uk/government/organisations/competition-and-markets-authority>
- U.S. Federal Trade Commission — <https://www.ftc.gov>

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